



OMARA website user guide

Find a registered migration agent

The details of all registered migration agents are available on the [Register of Migration Agents](#) (the Register) on the Office of the Migration Agents Registration Authority (OMARA) website. This guide explains how to access and search the Register.

Registered migration agents

Registered migration agents are people who have met certain knowledge and character requirements to be able to help you with your visa application. They can deal with the Department of Home Affairs (the Department) and other organisations for you. You do not have to use a registered migration agent to lodge your visa application, but they can help, especially if your case is complex.

Be careful of unlawful persons pretending to be registered migration agents. Always check the [Register](#) to make sure you are using a registered migration agent.

Australian legal practitioners

Legislation came into effect on 22 March 2021 allowing Australian legal practitioners (lawyers) to provide immigration assistance in connection with legal practice. This means that a lawyer may provide immigration assistance without being a registered migration agent. As a result, lawyers do not appear on the [Register of migration agents](#).

To find an Australian legal practitioner, or check they are legally qualified, refer to the relevant state or territory legal professional body. More information about using an Australian legal practitioner is available on the Department's website page [Who can help you with your application?](#)

Choosing the right registered migration agent for you

For help deciding who might be the right agent for you:

1. Go to www.mara.gov.au and select **Choosing a registered agent**.



The **Steps to choose a registered migration agent** page displays.

2. Follow the steps on this page which provide information to assist you to choose the right agent for you.

The **Guides and resources** tab includes a link to the **Consumer guide** that tells you the standards and rules a registered migration agent must follow.

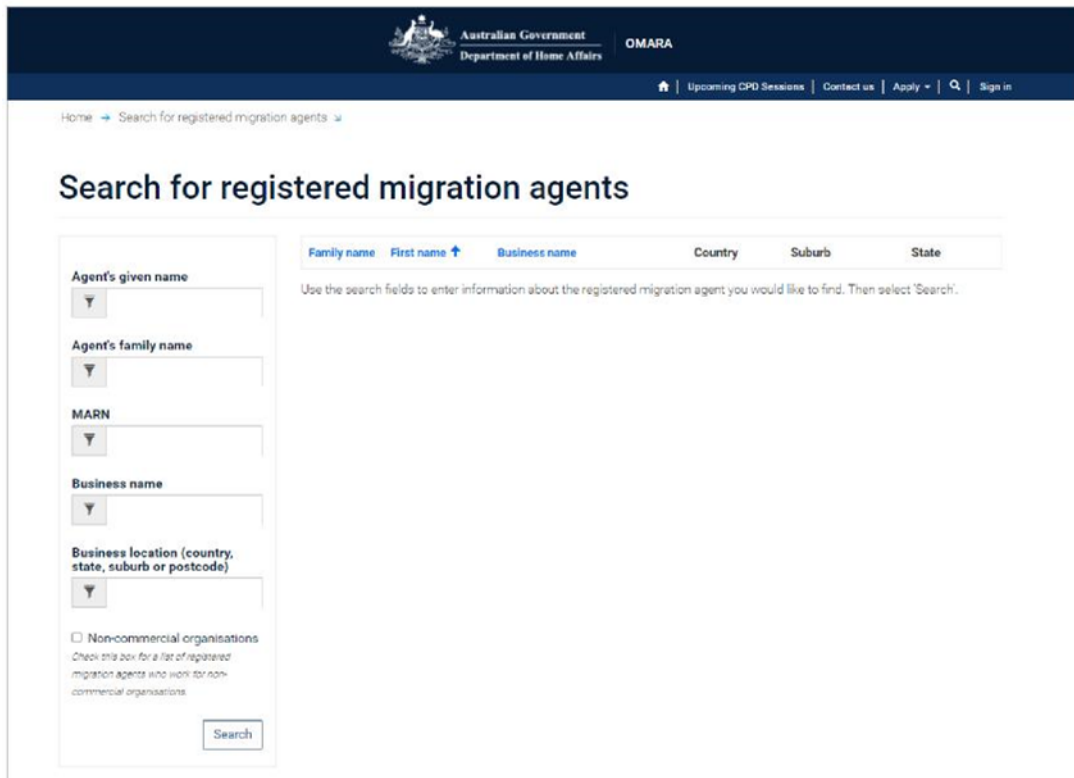
Finding migration agent registration details

To find the details of a registered migration agent:

1. Go to www.mara.gov.au and select **Search for a registered agent**.



The **Search for Registered Migration Agents** screen displays.



2. Complete the search fields with information about the registered migration agent you would like to find.

You do not need to complete every search field. Only complete the fields relevant to your search.

The table below describes the search fields.

Search field	Description
Agent's given name	If you are searching for the details of a specific registered migration agent, enter their given name (first name) in this field. TIP: If you are not sure how to correctly spell the agent's name you can try entering only the first few letters of their given name.
Agent's family name	If you are searching for the details of a specific agent, enter their family name (last name) in this field. TIP: If you are not sure how to correctly spell the agent's name you can try entering only the first few letters only of their family name.
MARN	When a person becomes a registered migration agent, they are issued a unique Migration Agent Registration Number; known as a MARN. If you know the agent's MARN, enter it in this field. TIP: If you are using a MARN to search, there is no need to complete any other search fields.
Business name	If you are searching for a registered migration agent that works for a specific company or business, enter the name of the company or business in this field.
Business location (country, state, suburb or postcode)	If you want to find all agents operating in a specific location, enter the Country, State, Suburb OR postcode in this search field. TIP: You do not need to enter all location fields. Completing one field will return results.
Non-commercial organisations only	Select this option to find agents who only work for a non-commercial organisation. Non-commercial organisations may include registered charities, community support groups, refugee associations and legal aid commissions. These organisations generally do not charge a fee. Note: Only people who meet certain criteria can use the services of an agent who does not charge a fee. For more information, refer to Learn about different types of registered agents on the OMARA website.

3. When you have completed the fields that are useful to your search, select **Search**.

Home → Search for registered migration agents

Search for registered migration agents

Family name First name ↑ Business name Country Suburb State

Use the search fields to enter information about the registered migration agent you would like to find. Then select 'Search'.

Agent's given name
Oliver

Agent's family name
Clon

MARN

Business name

Business location (country, state, suburb or postcode)

Non-commercial organisations
Check this box for a list of registered migration agents who work for non-commercial organisations.

3 Search

The search results display.

Family name	First name	Business name	Country	Suburb	State
Clon	Olive	Must Migration	Australia	BELCONNEN	ACT

4. Follow the **Family name** link to see the registered migration agent's details.
The registered migration agent details display.

Registered Migration Agent Details

Olive Clon
Migration Agent Registration Number: 1234678
Current Status: Registered
Agent most recent registration commenced on 29/02/2021

Contact details

Business name: Must Migration
Business address: 6 Chan Street Belconnen ACT 2617 Australia
Phone: 61 21 2345678
Email address: olive.clon@mustmigration.com.au
Website: https://www.mustmigration.com.au

Other business associated with this agent

Business Name	Suburb	State	Country	Business Phone	Business Email
There are no records to display.					

If you are checking the registration of a specific person, and have completed the search fields correctly, their name will display in the search results. If there are no results for the person, this means that the person is not registered with the OMARA.